

LifeMap Assurance Company®

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

LifeMapCo.com

Claim Filing Instructions

This Statement of Short Term Disability (STD) includes the forms required to apply for STD benefits. If a form is received incomplete, unsigned or undated, it will be returned to you for completion, delaying the claim.

Have you...

- 1) Completed the **Employee's Statement**?
 - a) Incomplete, unsigned, or undated statements will delay your claim
- 2) Signed and dated the Authorization for Release of Information?
- 3) Had the physician treating you sign and date the **Attending Physician's Statement?**
 - a) The Attending Physician's Statement must be returned to you upon completion
- 4) Had your Employer sign and date the **Employer's Statement**?
 - a) The Employer's Statement must be returned to you upon completion

You are responsible for ensuring all forms are completed and returned to our office. Our review of your claim will not begin until we receive all completed forms.

Forms can be sent to LifeMap via:

Email: claims@lifemapco.com

Fax: 1 (855) 733-4615

Regular Mail: LifeMap Assurance Company

Attn: Life and Disability Claims Department

PO Box 1271, M/S E8L Portland, OR 97207-1271 You must notify LifeMap promptly if:

- Your medical condition improves so you would be able to work, even if you have not yet returned to work.
- You go to work in any capacity for any employer, even as a self-employed person.
- You receive any other income related to your disability.

If you have any questions, please call the LifeMap Life and Disability Claims Department at 1 (800) 286-1129.

Direct Deposit Option

If you are approved for benefits, you will receive a weekly benefit payment. Payments are sent via paper check by U.S. mail; however, you can elect electronic direct deposit. To establish electronic direct deposit, fill out the optional **Direct Deposit form** (enclosed) and return along with a voided check to our office.

Paper checks will be issued unless a direct deposit election is received and processed prior to benefit issuance. Allow a week for LifeMap to process your direct deposit election. To expedite the processing of your election, please submit your signed and dated form with voided check by fax to the number listed above or email: claims@lifemapco.com.



Employee's Statement

LifeMap Assurance Company®

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

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Employee											
Employee Name (Last, First, Middle Initial)					Social Security Number						
Mailing Address Street & Number City					y State Zip						
Home Phone Number Cell Phone Number Email Address					Date of Birth			ale 🗌 Fem			
Employment											
Employer Name	Employer Phone Number Group Policy Number										
Date you returned (or expect to return) to work on a part-time basis:					Date you returned (or expect to return) to work on a full-time basis:						
Please describe all wor	k activity, inclu	ding self-	employ	yment, since th	e start of your disa	bility	. If none, ini	tial here		_	
Medical Information											
Date First Treated:					First date unable t	o wo	ork because	of disability	/ :		
Date of injury or date fir	st noticed sym	ptoms of i	illness	:	Have you ever had the same or similar condition in the past? ☐ Yes ☐ No If Yes, when						
					or Workers' Compensation? No ☐ Not Yet Workers' Compensation claim status: ☐ Pending ☐ Approved ☐ Denied (include copy of denial letter)						
Cause of Disability: Accident Illness Pregnancy	Please explai	n illness (or acci	ident (include c	date and location):			`			
Attending Physician	1										
Primary Physician:					Phone Number Hospi			oital	tal		
Street Address	City	State)	Zip	Fax Number Date Admitted Date Dis			e Discharge			
Other Sources of In	come										
As a result of this disab		our spous	e or a	ny of your depe	endent children rec		-	om any of t	he follo	wing?	
Туре	\$ Amount (per week)	Date Be	egan	Date Ended	Туре		\$ Amount (per week)	Date Be	gan	Date Ende	
Social Security (SSA)	,				Pension		,				
SSA Dependent's					State Disability / State Leave						
Workers' Compensation					Other (describe):						
Acknowledgement I certify that the answer	e I have mada	to the abo	N/O 011	estions are car	molete and true to t	the h	est of my kr	nowledge c	nd hali	of.	
I acknowledge that I ha						iiie D	est of filly ki	iowieuge a	na ben	zi.	
►Employee's Signatu	Iro.				▶ Dat	Δ					
	II C				Dai	C .					

Please complete Authorization to Obtain and Release Information form on page 4.



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Insurance Fraud Warning

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Arizona Residents: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

California Residents: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information is guilty of a felony of the third degree.

Hawaii Residents: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

Alabama, Arkansas, Louisiana, Maryland, New Mexico, Rhode Island, Texas and West Virginia Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

Ohio Residents: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

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Alaska and Oregon Residents: Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company may be guilty of a crime. Penalties may include imprisonment, fines, and denial of insurance benefits.

Delaware, Idaho, Indiana and Oklahoma Residents: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony. LifeMap FN V8/14



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Authorization to Obtain and Release Information

I authorize persons or entities having any records or knowledge of me or my health, including any licensed physician, any other medical practitioner or provider, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, consumer reporting agency or employer:

To give Medical information including chart notes, x-rays, operative reports, lab and medication records and all other medical information about me, including medical history, diagnosis, testing, test results and prognosis with respect to any physical or mental condition and/or treatment of me, excluding psychotherapy notes, and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records which may have been acquired in the course of examination or treatment.

If the information to be disclosed contains any of the types or information listed below, additional laws relating to the use and disclosure may apply. I understand and agree that this information will be used or disclosed <u>only</u> if I place my initials in the applicable space next to the type of information:

 Drugs/Alcohol diagnosis, treatment or referral information
 Mental Health information – including provider notes
 HIV/AIDS information
Genetic Testing Information

And Non-medical information including education, employment history, earnings or finances, vocational evaluation reports, vocational testing and rehabilitation plans, or eligibility for other benefits including retirement benefits and retirement plan contributions (for example, Social Security Administration, Public Retirement Systems, Railroad Retirement Board, claim status, benefit amounts, effective dates, etc.).

To LifeMap Assurance Company (LifeMap) and to its authorized representatives.

- I understand that the information obtained by use of this authorization will be used by LifeMap and authorized representatives to evaluate and adjudicate my current disability claim and, in order to assist with the evaluation and adjudication of my current disability claim, may be re-disclosed to (a) my employer (for return to work and accommodation discussions, including dates of birth related to pregnancy claims for proper coordination of pay options and return to work dates); (b) any medical, investigative, financial or vocational specialist or entity, or (c) any other organization or person, employed by or representing LifeMap.
- I understand that LifeMap will release information to my employer necessary for return to work and accommodation discussions, and when performing administration for my employer's self-funded (and not insured) disability plans.
- I understand that LifeMap complies with state and federal laws and regulations enacted to protect my privacy. I also understand that the information disclosed to LifeMap may be subject to redisclosure and may no longer be protected under the Health Information Portability and Accountability Act (HIPAA).
- I understand that: (a) I have the right to revoke this authorization by notifying LifeMap in writing, of my revocation; (b) my revocation will not be effective to the extent that a person or entity described above relied on the authorization to disclose information to LifeMap before being notified of my revocation; and (c) although no person or entity described above will condition treatment, payment, enrollment in or eligibility for benefits on me signing the authorization, my revocation of or failure to sign the authorization may affect LifeMap's evaluation of my current disability claim and may be a basis for denying my claim for such benefits.
- I acknowledge that I have read this authorization. I understand and agree that this authorization shall remain in force
 for the duration of my claim(s) or 12 months, whichever occurs first. A photocopy or facsimile of this authorization is as
 valid as the original. I understand that I, or my authorized representative, have the right to request and receive a copy
 of this authorization and the information to which it pertains.

>	>
Employee/Primary Insured's Full Name (please print clearly)	Social Security Number
>	>
Employee/Primary Insured's Signature	Date Signed

If signature is provided by legal representative (e.g. Attorney in Fact, guardian or conservator), please attach documentation of legal status.



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Statement of Short Term Disability

Employer's or Administrator's Statement

claims@lifemapco.com

Information about Employee										
Employee Name (Last, First, Middle Initial)		Job Title			Social Security No		Class	☐ Male ☐ Female		
					0		O		1	
Employee's Mailing Address Street & Number C			City	;	State	Zip	Employee's	Phone Number		
Date of Hire Date Last Actively At Work Before Disability: (Attach payroll records for work activity since disability began)				hours worked that day: Date of Termination:						
Reason for stopping work:				sability Dismissed Resigned Layoff Retired					etired	
☐ Family Medical Leave of Absence				Othe	Other Leave of Absence					
Date returned to work: Full-time: Part-time:				If part-time, number of hours worked peweek:			d per	r If employee has not returned to work, estimated return to work date:		
Are you able to accommodate release to: Reduced hours? [If no, please explain:					ed hours? 🔲 `	Yes 🗌 No		Modified du	ties?	□ No
# of hours regula	arly sch	neduled per wee				' -		iis employee is i ednesday Thur	-	
Please describe	primar	y job duties:	•							
Employee's Earr	nings: S	\$							e to employmer	ıt?
Earnings prior to	increa	ise \$	D	ate of I	ast increase:			☐ Yes ☐ No		
hourly commission	_	eekly hift differential		onthly onuses		nnual :her:		Has Workers' ⊕ ☐ Yes ☐ No	•	claim been filed?
Information al	bout E	Employee's S	hort To	erm Di	isability Cove	erage				
Employee's Sho		-						m does the Em		%
Insurance Effective Date:		Insurance Ter Date:								s No N/A eduction N/A
Other Benefits										
Income Employe	ee is re	ceiving or will re \$ Amount	eceive f	ollowing	g last day worke	ed:	☐ No	ne \$ Amount		
Type		(per week)	Date E	Began	Date Ended	Type		(per week)	Date Bega	n Date Ended
Sick Pay		(1-0-1-0-1)		- 9		PTO / Vacat	tion	(100.0000)		
State Disability / I	_eave					Salary Conti		n		
Workers'						Other (desc				
Compensation										
Additional Do					attach a copy	of the follow	ing d	ocuments to th	is form.)	
	•	current job des Vorkers' Comp	•		m(s) and Appro	oval/Denial N	lotific	ation, if applica	able	
Information al	bout E	Employer								
Employer Name						Location Cod	de (if a	applicable)	Group Policy N	umber
Employer Addres	Employer Address Street & Number City State Zip Phone Number									
Name and title of employer representative completing this form					Email Address					
Acknowledge	ment							l		
I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge that I have read the fraud notice on page 6 of this form.										
Employer Re	epresei	ntative's Signati	ure			▶	Date	 ;		-
	Employer representative 3 digitative									



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Florida Residents: Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information is guilty of a felony of the third degree.

Hawaii Residents: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

Alabama, Arkansas, Louisiana, Maryland, New Mexico, Rhode Island, Texas and West Virginia Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

Ohio Residents: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Maine, Tennessee, Virginia and Washington Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Alaska and Oregon Residents: Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company may be guilty of a crime. Penalties may include imprisonment, fines, and denial of insurance benefits.

Delaware, Idaho, Indiana and Oklahoma Residents: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony. LifeMap FN V8/14



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Attending Physician's Statement

This statement must be filled-in completely by a physician without expense to insurance company.

Patient Info	Patient Information									
Name of Patient (Last, First, Middle Initial)					Social Security Number Employ			er Name		
Patient's Mailing Address City				State		Zip	Patient's Phone Number			
Height	Height Weight Gender Male Date of Birth					Patient Dominant Arm: Left-handed				
		☐ Female					☐ Right-handed			
Information about Diagnosis										
Diagnosis	<u> </u>				ICD Code(s)					
Symptoms										
Comorbid Co	nditions									
Objective find	dings (including	g current	X-rays, EKGs,	Laboratory Data	and any clin	ical findings)				
Date symptor	ms first appear	red or inj	ury occurred:		Date you re	ecommended th	ne patient	stop working on:		
	dition is due to):			Has patient ever had the same or a similar condition?					
	Accident				☐ Yes ☐ No If Yes, when Did you complete a Workers' Compensation claim form?					
Is condition arising out of patient's employment?					l		ers' Comp	ensation claim form?		
	No				☐ Yes [□ No				
	about Trea							T		
Date of first visit for this condition: Date of most recent visit:						subsequent vis		Next office visit:		
ooridition.					☐ Weekly [☐ Monthly ☐	Other			
Nature of trea	atment (includi	ng surge	ery and medicat	ions prescribed,	if any, includ	ing dosage and	l frequenc	y)		
		1			T			ı		
Hospital Adm	ission Date:	Ho	spital Discharge	e Date:	_	ry Performed?		Date of Surgery:		
					☐ Yes [□ No				
Name of Prod	cedure:				Surgery/Post-Operative Complications: Yes No					
					If yes, plea	se describe:				
Was patient treated by another provider(s) for this disability?										
If Yes, please provide dates, name and address of provider(s):										
For Pregnan	cy Disability	Only								
Date of Last	Menstrual Pe	Expected Dat	e of Delivery	Actual Date of Delivery						
								☐ C-Section		
-	Are there any present complications or anticipated difficulties with: Pregnancy Yes No Delivery Yes No Post Partum Recovery Yes No									
	」Yes No y of these, plea		•	□ INO	Post Partur	ii kecovery L	res ∐	INO		
	, 51 ti 1050, pici	400 4000	III dotali.							



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	Attending	Physician's Statement (c	ontinued)	LifeMapCo.com		
Name of Patient (Last, First,	Middle Initial)					
A	· Formation at At 1940					
Assessment of Curren		w westigned and all we offer one the effection	vina a ativitia a			
Check the appropriate box	Occasionally, 0%-33	r patient could perform the follow Frequently, 33%-66%	ving activities: Continuously, 66	%-100%		
Bending						
Climbing						
Reaching		H				
Kneeling						
Squatting Crawling	H					
Pushing/pulling	☐ No. of lbs	_	☐ No. of lbs.			
Lifting (lbs.)	☐ No. of lbs		☐ No. of lbs.			
What is this assessment	☐ Observed activity	☐ Measured capacity	☐ Physical thera			
based on?				тру тероп		
Describe current restriction	is (activities which should	I not be performed by the patien	ι).			
Describe current limitations	s (activities which cannot	be performed by the patient):				
Related to a mental health	condition, describe beha	viors, attitudes or functional imp	airments that are co	ntributing to the patient's		
restrictions and/or limitation	ns:					
Describe factors delaying r	ecovery (if applicable):	Malingering	n 🔲 Other, pleas	se specify:		
Is the patient competent to	manage insurance bene	fits? Yes No				
If no, is the patient compete	ent to appoint someone t	o help manage the insurance be	nefits? Yes	No No		
Return to Work Plan						
Date you released patient t	to return to work:	☐ Full Time ☐ Modified Du	ities Number	r of hours per week:		
		☐ Part Time ☐ Reduced He	ours			
How long do you expect the	ese limitations and restri	ctions to impair your patient?	<u> </u>			
☐ Date	Unable to determ	nine, follow up appointment on_		☐ Permanently		
Please identify your recommendations for any job modifications that would enable the patient to work:						
Information about Physic	ian					
Physician's Name (Please	Print)	Degree/Specialty		Phone Number		
Office Address		City State	e Zip	Fax Number		
Acknowledgement						
I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge						
that I have read the fraud notice on page 9 of this form.						
>		>				
Attending Physician's S	Signature	D	ate			

Please return completed form to your patient or fax to our office at 1-855-733-4615.



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Claim Benefits - Direct Deposit Option

We have enhanced our benefit payment system to enable us to send benefit payments by direct deposit to your checking account.

How do I sign up for direct deposit?

If you wish to receive your LifeMap benefit payments through direct deposit, you must complete this direct deposit authorization form and include a copy of a voided check for a checking account. A deposit slip cannot be used for a checking account; you must provide a voided check. Any authorizations submitted without the proper documentation will be returned to you without processing. The authorization must then be mailed, faxed, or emailed to LifeMap at the contact information shown above.

How will I know if my benefit payment has been processed if I am not getting a check in the mail?

With each benefit payment that is processed you will receive via mail an explanation of the benefit payment showing the

	date of the payment. In place of the				
	AUTHORIZATIO	N FOR AUTOMATIC BE	NEFIT PAYMENT DEP	OSITS	
Claimant Info	ormation				
Full Name of Em	ployee (last, first, middle initial)	Social Security Number	Employer Name	Policy Number	
Mailing Address	Phone Number				
Information a	about Financial Institution				
Financial Institution		Branch	Account Number	Routing Number	
Mailing Address	(Street, City, State, Zip)			Type of Account	
		☐ Checking			
Authorization	n				
electronic credithat a payment account for any overpayment, tull force and e	e my LifeMap benefit payment deposit transaction to my bank or credit union is credited to my account in error, I will a payments credited to my account in the prevailing party shall also be entitled effect until I notify LifeMap in writing owns days following receipt of my request.	n account as indicated belo be given written notice of the error. In the event that a leg d to an award of reasonable f my request to discontinue	w and to credit the same are error. I hereby authorize al proceeding is filed in contact attorney fees and costs.	to such account. In the event be LifeMap to deduct from my burt to recover the amount of This authority is to remain in	
>)			
Signature			Date		
	For direct deposit account verifica	tion include a VOIDED C	HECK for direct deposi	t e	
		ATTACH HERE			

(Please do not staple)

Note: Do not attach a deposit slip for a checking account.