

# Contacts

## LifeMap Small Group Contact List for Groups of 2 to 25 Employees

For Request for Proposal (RFP), sold case notification/implementation, renewals, policy changes or general inquiry, please contact the LifeMap Small Group Team at [SmallGroup@LifeMapCo.com](mailto:SmallGroup@LifeMapCo.com)

- **Accounting & Payments**

[AccountsReivable@LifeMapCo.com](mailto:AccountsReivable@LifeMapCo.com)

or (888) 777-9368

Payment address: Please refer to your bill

**Overnight** payments:

U.S. Bank Lockbox

For: Cambia Health Solutions

LIFEMAP#6840

Mail Code: PD-OR-C2LB

2999 NE 181<sup>st</sup> Ave.

Portland, OR 97230

- **Enrollment & Eligibility**

LifeMap Enrollment Team:

[Billing@LifeMapCo.com](mailto:Billing@LifeMapCo.com)

or (888)-777-9368

LifeMap EDI Team (for electronic feeds):

[EDI@LifeMapCo.com](mailto:EDI@LifeMapCo.com)

LifeMap Portal support (EAC – Employer Administration Center) –

[DL-LifeMapElectronicEnrollment@LifeMapCo.com](mailto:DL-LifeMapElectronicEnrollment@LifeMapCo.com)

- **Conversion and Portability**

Email: [LifeMapPort\\_Convert@LifeMapCo.com](mailto:LifeMapPort_Convert@LifeMapCo.com)

Portability Phone: (888) 777-9368

Conversion Phone: (888) 999-4767

Conversion – Initial Enrollment:

<https://www.LifeMapCo.com/convert>

Visit [LifeMapCo.com/employer](https://www.LifeMapCo.com/employer) for online features:

- Submit a claim
- Online portal access
- LifeMap Administration Guide
- And more!

- **Claims**

**Life, STD, Critical Illness, Accident** claims:

(800) 286-1129, [Claims@LifeMapCo.com](mailto:Claims@LifeMapCo.com)

Address:

LifeMap Assurance Company

Attn: Life and Disability Claims Department

PO Box 1271, M/S E8L

Portland, OR 97207-1271

**Dental** claims: (800) 286-1129

**Dental** claims address:

LifeMap Assurance Company

PO Box 1334

Milwaukee, WI 53201

**Long Term Disability (LTD) & Life Waiver:**

(800) 254-0085 or [Claims@DisabilityRMS.com](mailto:Claims@DisabilityRMS.com)

**LTD and Life Waiver** claims address:

LifeMap Claims

300 Southborough Drive, Suite 200

South Portland, ME 04106-6914

**Vision** claims: (888) 877-7195, (Option 2-Other)

**Vision** claims address:

Vision Service Plan

Attn: Claims Services

PO Box 385018

Birmingham, AL 35238-5018

- **Commissions**

[Commissions@LifeMapCo.com](mailto:Commissions@LifeMapCo.com) or (800) 794-5390

- **Loss of Coverage**

Portability and/or Conversion options for Life products:

[LifeMapPort\\_Convert@LifeMapCo.com](mailto:LifeMapPort_Convert@LifeMapCo.com)

or (888) 777-9368

COBRA Dental or Vision: [Billing@LifeMapCo.com](mailto:Billing@LifeMapCo.com)

or (888) 777-9368

- **Medical Underwriting/Evidence of Insurability**

Status: [Medical.UW@LifeMapCo.com](mailto:Medical.UW@LifeMapCo.com)

or (800) 794-5390

New enrollments: [Billing@LifeMapCo.com](mailto:Billing@LifeMapCo.com)

- **W-2 Information**

[Claims@LifeMapCo.com](mailto:Claims@LifeMapCo.com) or (800) 794-5390